

Domestic Freightways Standard Form for Presentation of Loss and Damage Claim

(Read Instructions on Page 2 before filling in this form)

Customer Ref # _____

Date: _____

DFI Pro # _____

I am claiming the amount of \$ _____ due to <input type="checkbox"/> Damage <input type="checkbox"/> Loss in connection with the following shipment:	
_____ Shipper's Name	_____ Consignee's Name
_____ Point Shipped From (Company Name)	_____ Final Destination (Company Name)
_____ Point Shipped From (address)	_____ Final Destination (address)
_____ Date of Delivery	_____ Consignee's Phone Number
_____ Name of Carrier	_____ Carrier's Freight Bill # (If Known)

If shipment reconsigned en route, state particulars: _____

Detailed Statement Showing How Amount Claimed is Determined

Number and description of articles, nature and extent of loss or damage, invoice price of articles, amount of claim, etc.

All discounts and all allowances must be shown

DESCRIPTION (Include NMFC Number)	AMOUNT
The following documents are submitted in support of this claim:	TOTAL AMOUNT CLAIMED

- Original Bill of Lading
- Original paid freight bill or other document bearing notation of loss or damage if not shown on freight bill
- Carrier's Inspection Report Original Invoice or certified copy
- Shipper's or consignee's concealed loss or damage form

Attach other documents which might help resolve this claim

Note: The absence of any document called for in connection with this claim must be explained. When impossible for claimants to produce original bill of lading or paid freight bill, a bond of indemnity must be given to protect carrier against claim supported by original documents.

INDEMNITY AGREEMENT

In the absence of the Original Freight Bill and/or Original Bill of Lading, we agree to hold the above named carrier (and its agent, Domestic Freightways, Inc.) to whom this claim is presented and any other participating carrier harmless and indemnified against any and all lawful claim which may be made against it or them arising out of the same shipment and will pay to the said carrier and any participating carrier(s) and their agent, Domestic Freightways, Inc., any perceived or actual losses, damages, costs, counsel fees or any other expenses which they or any of them may suffer or pay by reason of payment of our claim, herein described, without the surrender of the Original Freight Bill or Bill of Lading, as such was not provided and/or cannot be located.

The foregoing statement of facts is hereby certified as correct and signed by either an officer of the company or a legally responsible party.

Name (Print): _____

Company: _____

Title: _____

Address: _____

Signature: _____

City/State/Zip: _____

Standard Form for Loss and Damage Claim

Notice to Claimants

Claimants are requested to make use of this form for filing claims with carriers. Claims may be filed with the carrier's agent at the point of origin or destination of shipments, or direct with the Claim Department of the carrier, and will be considered properly presented only when the information and documents called for on page 1 of this document (Form) have, as far as possible, been supplied.

Before presenting a claim on account of loss and damage, the following important information respecting claims should be given careful consideration:

1. The terms under which property is accepted and transported by a carrier are stated on the bill of lading issued by the carrier; also in tariffs and classifications issued or subscribed to by the carrier. Persons intending to file claims should, before doing so, examine the terms and conditions under which the property was accepted and transported.
2. Carriers and their agents are bound by the provisions of law, and any deviation therefrom by the payment of claims before the facts and measure of legal liability are established will render them as well as the claimant, liable to fines and penalties by law.
3. In order that carrier may have an opportunity to inspect goods and thereby properly verify claims, any loss or damage discovered after delivery should be reported to the agent of the delivering carrier, as far as possible, immediately upon delivery, or within 15 days after receipt of goods by consignee. Concealed loss and damage claims should be supported by an "Inspection Report Form" covering the joint inspection of the loss or damage by consignee and carrier representative.
4. It is common practice for manufacturers and others to ship large quantities to key points for warehousing and later distribution to surrounding areas. In many instances, the original container is not opened and the contents examined before reshipment to final destination. When this practice is followed, it is impossible to determine after delivery to final destination whether loss or damage of a concealed nature occurred before or after reshipping. Consignees can expedite settlement by securing initial shipper's and warehouse's cooperation in supplying necessary billing reference so that shipment can be identified in handling with carriers rendering transportation to the distribution point.